

# JOHN TURNER

123 Willowdale Crescent, Toronto, ON M4B 1B3  
Res. (416) 555-1212, Mob. (416) 555-1212, jturner@email.com

## **Manufacturing Engineering • Quality Control • Process Improvement**

Resourceful, analytical and detail-driven individual with capabilities in completing multiple projects with competing deadlines. Aggressive in identifying and resolving inefficient operational processes. Strong team member, able to motivate crews to achieve optimal production rates while maintaining high safety methods and practices. Reliable follow-through skills, fulfilling all administrative requirements from field activities. Clear communicator, both oral and written. Interpersonal skills interface effectively with coworkers, management and customers. Excel in unpredictable and hectic environments.

### **Key Competencies**

- Crew Supervision
- Critical Problem Analysis
- Problem Resolution
- Quality Control
- Process Improvement/Eng
- Project Coordination
- Safety Procedures
- Machining
- Pneumatics

### **Achievements & Contributions**

- Assisted with the development of Lear Corporation standards for tool and machine building requirements.
- Regularly appointed to steer head product launches and machine set-ups.
- Expert in error proofing manufacturing processes.
- Assisted with customizing specialized training courses at Lear Corporation & Festo Conestoga Training Centre for Lear Corporation employees.
- Traveled to manufacturing plants throughout North America, the United Kingdom and Brazil to diagnose and repair problems. Consistently able to resolve manufacturing issues using breadth of knowledge and "out of the box" thinking.
- Designed and built many "Narrow Limit Gages" based on process capability.
- Assisted with re-design of processes and tools which reduced the defect rate from 23 percent down to zero.
- Very instrumental in achieving Q1, Spear 1, TFE and QS 9000 awards.

### **Work History**

#### **Eagle Corporation (1986 top 2007)**

Toronto, ON

A manufacturer of tubular, welded and stamped assemblies for the automotive industries. The company provides complete seat systems, electronic products and electrical distribution systems and other interior products.

#### **Manufacturing Engineering**

2001 to 2007

- Planned, directed, and coordinated all work activities for customer projects and launches. Worked closely with Millwrights, Electricians, and Tool & Die Makers.
- Analyzed technology, resource needs, and conferred with management, and production to plan and assess feasibility of projects.
- Evaluated contract proposals, directed negotiation of research contracts, and prepared bids and contracts.
- Planned and directed installation, maintenance, testing, and repair of facilities and equipment.
- Conducted all vendor and materials sourcing, coordinated tool and fixture design to satisfy requirements for customer/internal projects.
- Supervised 2 fixture makers and 1 prototype maker.
- Main Engineering liaison to Six Sigma Group and Service Order Builds.

## **JOHN TURNER**

Res. (416) 555-1212, Mob. (416) 555-1212  
jturner@email.com

**Page 2**

### **Work History (cont'd)**

#### **Eagle Corporation (cont'd)**

##### **Jig & Tool Room Supervisor**

1992 to 2001

- Supervised the work activities of up to 20 tool and fixture makers at any given time.
- Repaired and modified dies and jigs/fixtures using machine tools and hand tools; smoothed and polished flat and contoured surfaces of parts and tools.
- Ensured audits and appraisals were conducted regularly to assess compliance with applicable procedures, directives, and health and safety considerations and maintained an efficient records system.
- Inspected die for smoothness, contour conformity, and defects.
- Ensured that projects were completed on time and within budget and according to customer/internal timelines/ specifications.

##### **Quality & Process Engineering**

1987 to 1992

- Lead liaison appointed to visit customer plants to investigate and diagnose problems in their manufacturing systems.
- Conducted root cause analysis, determined requirements and coordinated work activities with staff.
- Determined standards, production and rates based on company policy, equipment and labor availability, and workload.
- Recommended and implemented measures to improve production methods, equipment performance, product quality, and efficiency.
- Maintained operations data, such as time, production, and cost records and prepared management reports.

##### **Statistical Process Control Coordinator & Supervisor of Quality Auditors**

1986

### **Certifications**

- ISO 9000 Quality Auditor Certification, Pist & Pic, 1995. Completed Internal Auditor's Course.
- Certified Quality Technician, American Society of Quality Control (ASQC), 1987

### **Education & Training**

#### **Toronto College of Applied Arts & Technology**

Toronto, ON

Maintenance of Pneumatic Equipment & Systems (1995)

Introduction to Pneumatics (1994)

Maintenance of Pneumatic Equipment & Systems (1994)

Design of Experiments (1988)

Jig and Fixture Design (1987)

Statistical Quality Control (1985)

Fundamentals of Quality Assurance (1985)

#### **University of Toronto**

Advanced Statistics (1992)

Toronto, ON

Advanced Ergonomics (1990)

#### **Central Secondary School**

Toronto, ON

Ontario Secondary School Diploma (O.S.S.D.)